



UNIVERSITA' DEGLI STUDI DI MILANO
PROGRAMME DESCRIPTION - ACADEMIC YEAR 2019/20
BACHELOR

PUBLIC SECTOR AND HEALTHCARE MANAGEMENT (Classe L-16)
Enrolled from 2017/2018 academic year

HEADING

Degree classification - Denomination and code:	L-16 Management Science
Degree title:	Dottore
Curricula currently available:	PUBLIC MANAGEMENT / HEALTHCARE MANAGEMENT
Length of course:	3 years
Total number of credits required to complete programme:	180
Years of course currently available:	1st , 2nd , 3rd
Access procedures:	Cap on student, student selection based on entrance test
Course code:	B25

PERSONS/ROLES

Head of Interdepartmental Study Programme

Prof.ssa Maddalena Sorrentino

Tutors - Faculty

Prof. Stefano Neri (Pratiche studenti)
Prof.ssa Franca Maino (Erasmus)
Prof. Allegra Canepa (Piani di studio)
Prof. Gabriele Bottino (Stage, Laboratori, Certificazioni informatiche)

Degree Course website

<https://maps.cdl.unimi.it>

Email: maps@unimi.it

<https://www.facebook.com/pages/MAP-Management-Pubblico-UNIMI/1532330193705889>

CHARACTERISTICS OF DEGREE PROGRAMME

General and specific learning objectives

The aims of the Management Pubblico e della Sanità (Public and Healthcare Management) degree course are:

- to integrate different management skills (economic, legal, political, sociological, statistical skills)
- to understand the processes of Italian and European public administrations
- to understand the actual needs of organizations and citizens
- to develop task-oriented and project-oriented reasoning
- to recognize and overcome the typical traps of bureaucratic organizations
- to learn how to use the technological tools for administrative innovation and communication with users

Professional profile and employment opportunities

Students graduating in MAPS are trained to work in public administration at national, regional, or local council level with intermediate-level positions.

MAPS graduates can also be employed by:

- Private businesses, in order to manage projects combining company objectives and public policies
- Consultancies, in order to carry out research and offer services based on interactions with public administration and the public health sector
- Professional bodies and trade associations, in order to monitor sectoral policies
- The Media, in order to improve communication to the public
- PR companies, in order to guarantee high technical and ethical standards in communication between private companies and Institutions
- Non-profit organisations, in order to do good and do it well

Notes

In order to be entitled to sit the English language exam included in their degree program, students are required to certify their knowledge of the English language at the B1 level. This level can be certified in one of the following ways:

· By submitting their language certificate, taken no more than 3 years before its submittal and attesting a B1 or higher level (for the list of the language certificates accepted by the University of Milan, please refer to the website: <http://www.unimi.it/studenti/100312.htm>). Students can submit their language certificate during the immatriculation procedure or send it to the Language Centre of the University of Milan (SLAM) via Infostudente service.

· By sitting the Placement Test run by SLAM, during the first year exclusively, from September to December. Should they not pass the Placement Test, students will have to attend the English language courses organized by SLAM. All students who do not have a valid language certificate must sit the Placement Test. Those students who do not sit the Placement test by December or do not pass the end of course test in one of the 6 attempts granted will have to get a language certificate outside the University of Milan within the year in which the English language exam is scheduled according to their degree program.

EXPERIENCE OF STUDY ABROAD AS PART OF THE TRAINING PROGRAM

The University of Milan supports the international mobility of its students, offering them the opportunity to spend periods of study and training abroad, a unique opportunity to enrich their curriculum in an international context.

Study and internships abroad

Public Sector and Healthcare Management

The degree in Public Sector and Healthcare Management offers the opportunity to study at several European universities, where students will be able to attend lectures and obtain credits for their degree.

Our international partners are selected among the most prestigious academic institutions in Spain (Universidad Pompeu Fabra, in Barcelona, Universitat de Barcelona, University of Santiago de Compostela, Universidad Pública de Navarra, Pamplona, University of Oviedo, University of Salamanca, Universidad Complutense of Madrid, University of La Coruña), France (Université du Droit et de la Santé of Lille), and Portugal (University of Coimbra).

The modules offered by our partners include core subjects and disciplines of Public Sector and Healthcare Management. The choice of modules is made by students before their departure in collaboration with the programme coordinator; the credits are recognized officially and included in the curriculum at the end of the exchange period.

How to participate in Erasmus mobility programs

To gain access to mobility programs for study purposes, lasting 3-12 months, the enrolled students of the University of Milan must attend a public selection that starts usually around the month of February each year through the presentation of specific competition announcements, which contain information on available destinations, respective duration of the mobility, requirements and deadlines for submitting the online application.

The selection, aimed at evaluating the proposed study abroad program of the candidate, knowledge of a foreign language, especially when this is a preferential requirement, and the motivations behind the request, is performed by specially constituted commissions.

Each year, before the expiry of the competition announcements, the University organises information sessions for the specific study course or groups of study courses, in order to illustrate to students the opportunities and participation rules.

To finance stays abroad under the Erasmus + program, the European Union assigns to the selected students a scholarship that - while not covering the full cost of living abroad - is a useful contribution for additional costs as travel costs or greater cost of living in the country of destination.

The monthly amount of the communitarian scholarship is established annually at national level; additional contributions may be provided to students with disabilities.

In order to enable students in economic disadvantaged conditions to participate in Erasmus+ program, the University of Milan assigns further additional contributions; amount of this contributions and criteria for assigning them are established from year to year.

The University of Milan promotes the linguistic preparation of students selected for mobility programs, organising every year intensive courses in the following languages: English, French, German and Spanish.

The University in order to facilitate the organisation of the stay abroad and to guide students in choosing their destination offers a specific support service.

More information in Italian are available on www.unimi.it > Studenti > Studiare all'estero > Erasmus+

For assistance please contact:
 Ufficio Accordi e relazioni internazionali
 via Festa del Perdono 7 (ground floor)
 Tel. 02 503 13501-12589-13495-13502
 Fax 02 503 13503
 E-mail: mobility.out@unimi.it
 Desk opening hour: Monday-friday 9 - 12

1st COURSE YEAR Core/compulsory courses/activities common to all curricula		
Learning activity	Ects	Sector
Business and Accounting	9	SECS-P/07
Economics	12	(6) SECS-P/02, (6) SECS-P/01
Political and Administrative Systems	9	SPS/04
Public Law	9	IUS/09, IUS/21
Quantitative Methods and Statistics for the Social Sciences	12	(6) SECS-S/01, (6) SECS-S/06
Sociology of Organisations	9	SPS/09
Total compulsory credits		60
2nd COURSE YEAR Core/compulsory courses/activities common to all curricula		
Learning activity	Ects	Sector
Administrative Law	9	IUS/10
English for Management	9	L-LIN/12
IT for Management	3	INF/01
Private law for management	6	IUS/01
Public Finance	9	SECS-P/03
Public Management	6	SECS-P/07
Public Policy	9	SPS/04
Social Research and Sociology of Professions	12	(6) SPS/07, (6) SPS/09
Total compulsory credits		63
Further elective courses common to all curricula		
Students must choose 12 ECTS credits, also in courses of the other curriculum , or of other degree courses or in other faculties. This requires approval of the Teaching Board.		
Students must gain 3 ECTS credits for other educational activities through:		
- advanced computer skills (ECDL Expert certification: http://www.unimi.it/studenti/84139.htm)		
- ascertainment of advanced knowledge of English or other languages other than the student's mother tongue		
- internship (certifier: prof. Gabriele Bottino, gabriele.bottino@unimi.it)		
- report on job activity, to be agreed upon with prof. Gabriele Bottino, gabriele.bottino@unimi.it		
- attendance of (also external) courses subject to the approval of prof. Gabriele Bottino, gabriele.bottino@unimi.it		
Additional Language Skills: French (3 ECTS)	3	L-LIN/04
Additional Language Skills: German (3 ECTS)	3	L-LIN/14
Additional Language Skills: Spanish (3 ECTS)	3	L-LIN/07
Advanced Computer Skills Test (Undergraduate)	3	INF/01
Advanced Language Skills: Anglo-American (3 ECTS)	3	L-LIN/11
Advanced Language Skills: English (3 ECTS)	3	L-LIN/12
Advanced Language Skills: French(3 ECTS)	3	L-LIN/04
Advanced Language Skills: German (3 ECTS)	3	L-LIN/14
Advanced Language Skills: Spanish (3 ECTS)	3	L-LIN/07
End of course requirements common to all curricula		
Final Exam	6	NA
Total compulsory credits		6

ACTIVE CURRICULA LIST

PUBLIC MANAGEMENT Course years currently available: 1°, 2°, 3°
 HEALTHCARE MANAGEMENT Course years currently available: 1°, 2°, 3°

CURRICULUM: [B25-A] PUBLIC MANAGEMENT

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3rd COURSE YEAR Core/compulsory courses/activities Curriculum-specific features PUBLIC

MANAGEMENT		
Learning activity	Ects	Sector
Labour Law in Public Administration	6	IUS/07
Public Ethics	6	SPS/01
Public Organization Theory	6	SECS-P/10
Public relations management	6	SPS/11
	Total compulsory credits	24
Elective courses Curriculum-specific elective courses for PUBLIC MANAGEMENT		
Students can select two elective courses from the ones listed below		
Cost-Benefit Analysis	6	SECS-P/03
European Union Law	6	IUS/14
Management of Public services	6	SECS-P/07
Public Procurement Law	6	IUS/10

CURRICULUM: [B25-B] HEALTHCARE MANAGEMENT

3rd COURSE YEAR Core/compulsory courses/activities Curriculum-specific features HEALTHCARE MANAGEMENT		
Learning activity	Ects	Sector
Analysis of Needs and Evaluation in Healthcare Services	6	MED/42
Health Law	6	IUS/10
Healthcare Policies and Social and Health Services	6	SPS/04
Psychology of Interactions in Healthcare Work Teams	6	M-PSI/05
	Total compulsory credits	24
Elective courses Curriculum-specific elective courses for HEALTHCARE MANAGEMENT		
Students can select two elective courses from the ones listed below		
Health Care Management	6	SECS-P/07
Health Economics	6	SECS-P/03
Regulation of Services of General Interest	6	IUS/05

COURSE PROGRESSION REQUIREMENTS

- Public Law exam must be passed before sitting for Administrative Law.
- For students specialising in Public Management, the Public Law exam must be passed before sitting for European Union Law, Labour Law in Public Administration, Public Procurement Law.
- For students specialising in Health Management, the Public Law exam must be passed before sitting for Health Law.
- For students specialising in Public Management, the Private Law for Management exam must be passed before sitting for Labour Law in Public Administration and Public Procurement Law.
- For students specialising in Health Management, the Private Law for Management exam must be passed before sitting for Health Law.
- The Quantitative Methods and Statistics for the Social Sciences exam must be passed before sitting for Economics.
- The Economics exam must be passed before sitting for Public Finance and Public Policy.
- The Political and Administrative Systems exam must be passed before sitting for Public Policy.

Students are encouraged to sit for the Sociologia dell'organizzazione exam before Ricerca sociale e sociologia delle professioni; and to sit for Diritto Privato before Diritto Amministrativo.

Any extra training credits must be obtained by the end of the first year, so as to be granted access to the second and third years of the Bachelor's degree in Health and Public Management.