

# UNIVERSITA' DEGLI STUDI DI MILANO PROGRAMME DESCRIPTION - ACADEMIC YEAR 2020/21 MASTER DEGREE

Public and Corporate Communication (Classe LM-59) enrolled from 2019/2020 academic year

Degree classification - Denomination	LM-59 Advertising and business communication
and code:	
Degree title:	Dottore Magistrale
Curricula currently available:	
Length of course:	2 years
Credits required for admission:	180
Total number of credits required to	120
complete programme:	
Years of course currently available:	2nd
Access procedures:	Cap on student, student selection based on entrance test
Course code:	B62

## **PERSONS/ROLES**

#### **Tutors - Faculty**

Tutor per l'orientamento: Edda Orlandi Tutor per la mobilità internazionale e l'Erasmus: Carlo Nardella Tutor per i piani di studio: Alessandro Gandini Tutor per stage e tirocini: Sergio Splendore Tutor per laboratori e altre attività: Alessia Corti Tutor per tesi di laurea: Edda Orlandi Tutor per trasferimenti: Edda Orlandi Tutor per ammissioni lauree magistrali: Edda Orlandi Tutor per riconoscimento crediti: Alessia Corti

## **Degree Course website**

https://com.cdl.unimi.it Email: bienniocom@unimi.it

# **CHARACTERISTICS OF DEGREE PROGRAMME**

## General and specific learning objectives

This degree programme aims to provide graduates with a range of specialisations in the fields of public communication, corporate communication, marketing, advertising and market and opinion research. The educational and cultural project of the course intends to offer an advanced and interdisciplinary education and training with a strong opening to the world of enterprise in the domestic and international contexts and to communication activities within public and political organisations.

## **Expected learning outcomes**

The expected learning outcomes for graduates of this course will be:

• An in-depth knowledge of communicative and informational dynamics between communication systems, digital media and economic, social and political subjects, with particular regard to business-consumer and institution-citizen relations;

• An application capacity in terms of the acquisition of multi-disciplinary application competences of a methodological, technological and instrumental type for the analysis of communication and information systems;

• A competence in terms of managerial responsibility of internal and external communication processes to companies and public and social institutions, as well as public policy analysis and evaluation of their impact.

## Professional profile and employment opportunities

Among the foreseeable professional outlets for graduates of the master's degree in public and business communication are:

• Positions of high responsibility in the organization and management of press offices, external relations and Public relations Offices (URP);

- Planners and managers of institutional and enterprise communication plans;
- Experts in e-government in public administrations at local, provincial, regional and national level;
- Researchers and analysts in demoscopic institutes, market research, political analysis and public policy;

• Experts in the representation of interests at profit and non-profit enterprises, associations, public and private government

agencies at sub-national, national, and international level;

• Political marketing consultants for parties and candidates

## EXPERIENCE OF STUDY ABROAD AS PART OF THE TRAINING PROGRAM

The University of Milan supports the international mobility of its students, offering them the opportunity to spend periods of study and training abroad, a unique opportunity to enrich their curriculum in an international context.

#### Study and internships abroad

The MA in Public and Corporate Communication, through the Department of Social and Political Sciences, has signed exchange agreements with the Australian universities "University of South Australia" (Adelaide) and "Griffith University" (Brisbane), the Canadian University "Prince Edward Island", and the American University "George Mason University" (Virginia, USA).

Students can attend a semester in the faculties and graduate courses specified in the agreements, and have their exams recognized, as in the Erasmus program. An excellent knowledge of the English language, properly certified, is required to participate. Special calls establish other conditions to enter the selection. These exchanges do not enjoy any financial support from the University of Milano.

#### How to participate in Erasmus mobility programs

To gain access to mobility programs for study purposes, lasting 3-12 months, the enrolled students of the University of Milan must attend a public selection that starts usually around the month of February each year through the presentation of specific competition announcements, which contain information on available destinations, respective duration of the mobility, requirements and deadlines for submitting the online application.

The selection, aimed at evaluating the proposed study abroad program of the candidate, knowledge of a foreign language, especially when this is a preferential requirement, and the motivations behind the request, is performed by specially constituted commissions.

Each year, before the expiry of the competition announcements, the University organises information sessions for the specific study course or groups of study courses, in order to illustrate to students the opportunities and participation rules.

To finance stays abroad under the Erasmus + program, the European Union assigns to the selected students a scholarship that - while not covering the full cost of living abroad - is a useful contribution for additional costs as travel costs or greater cost of living in the country of destination.

The monthly amount of the communitarian scholarship is established annually at national level; additional contributions may be provided to students with disabilities.

In order to enable students in economic disadvantaged conditions to participate in Erasmus+ program, the University of Milan assigns further additional contributions; amount of this contributions and criteria for assigning them are established from year to year.

The University of Milan promotes the linguistic preparation of students selected for mobility programs, organising every year intensive courses in the following languages: English, French, German and Spanish.

The University in order to facilitate the organisation of the stay abroad and to guide students in choosing their destination offers a specific support service.

Learn more at https://www.unimi.it/en/international/study-abroad/studying-abroad-erasmus

For assistance, please contact: International Mobility Office Via Santa Sofia 9 (second floor) Tel. 02 503 13501-12589-13495-13502 E-mail: mobility.out@unimi.it Desk opening hours: Monday to Friday 9 am - 12 noon

#### **ACTIVE CURRICULA LIST**

Communication and marketing Course years currently available: 2nd Corporate Communication Course years currently available: 2nd DATA ANALYTICS FOR POLITICS, SOCIETY AND COMPLEX ORGANIZATIONS Course years currently available: 2nd DIGITAL COMMUNICATION AND PUBLIC OPINION Course years currently available: 2nd

1st COURSE YEAR (disactivated from academic year 2020/21) Core/compulsory courses/activities Curriculum-specific features Communication and marketing			
Learning activity	Ects	Sector	
Advertising and Integrated Communication		SPS/08	
Information, Rights and Digital Markets	9	(6) IUS/10, (3) IUS/05	
Marketing (advanced)	9	SECS-P/08	
Social and Institutional Communication		SPS/08	
Sociology of Consumption	9	SPS/08	
Total compulsory credits	45		
Elective courses Curriculum-specific elective courses for Communication and marketi	ng		
The student must obtain 9 CFU in one of the following modules.			
Data Analysis	9	(6) SECS-S/01, (3) SPS/07	
Datafied Society	9	SPS/08	
Web communication		INF/01	
The student must obtain 9 CFU in one of the following modules.		•	
Communication Methods and Techniques	9	SPS/08	
Cross-media Communication	9	SPS/08	
2nd COURSE YEAR Core/compulsory courses/activities Curriculum-specific features Communication and marketing			
Learning activity	Ects	Sector	
Consumer and shopping behaviour	9	SECS-P/08	
Total compulsory credits	9		
Elective courses Curriculum-specific elective courses for Communication and marketi	ng		
The student must obtain 9 CFU from one or more optional activities			
Corporate Communication and Public Relations	9	SPS/08	
Neuromarketing	9	SECS-P/08	
Further elective courses Curriculum-specific features Communication and marketing			
The student must obtain 9 CFU from one or more optional activities.			
Among optional activities, students can choose also the 'Survey Methods and Techniques' Lab.			
Lab: Survey Methods and Techniques 3 SPS/07			
The student must obtain 9 CFU chosen among formative activities (stage, internships or labs).			
End of course requirements Curriculum-specific features Communication and marketing			
Final Exam	21	NA	
Total compulsory credits	21		

CURRICULUM: [B62-D] Corporate Communication

1st COURSE YEAR (disactivated from academic year 2020/21) Core/compulsory courses/activities			
Curriculum-specific features Corporate Communication			
Learning activity		Ects	Sector
Digital Cultures and Communication research		9	SPS/08
Marketing (advanced)		9	SECS-P/08
	Total compulsory credits	18	
Elective courses Curriculum-specific elective courses for Corpor	rate Communication		
The student must obtain 9 CFU in one of the following modules.			
It is mandatory to attend the module 'Data Analysis' for students who did	not attend a statistics exa	m of at	t least 6 CFU in
their Bachelor studies.			
Data Analysis			SPS/07
Digital Society			SPS/07
Web communication		9	INF/01
The student must obtain 9 CFU in one of the following modules.			
Consumer culture		9	SPS/07
Public Opinion Research		9	SPS/11
The student must obtain 9 CFU in one of the following modules.			
Datafied Society		9	SPS/08
Human Resources Management		9	SECS-P/10
The student must obtain 9 CFU in one of the following modules.			
Economics of communication			SECS-P/06
Research Design		9	SPS/07
The student must obtain 9 CFU in one of the following modules.			
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Analytics for Complex Organizations		9	INF/01
Market regulation and Business practices		9	IUS/05
2nd COURSE YEAR Core/compulsory courses/activities Curric	ulum-specific feature	es Cor	porate
Communication	1		
Learning activity		Ects	Sector
Advertising Communication		9	SPS/08
Corporate communication		9	SPS/08
	Total compulsory credits	18	
			1
Further elective courses Curriculum-specific features Corporate Communication			
The student must obtain 9 CFU chosen among formative activities (stage, in	iternships or labs).		
The student must obtain 9 CFU from one or more optional activities			
End of course requirements Curriculum-specific features Corpor	rate Communication		
Final Exam		21	NA
	Total compulsory credits	21	
CURRICULUM: [B62-G] DATA ANALYTICS FOR POLITICS, SOCIETY AND COMPLEX ORGANIZATIONS			

1st COURSE YEAR (disactivated from academic year 2020/21) Curriculum-specific features DATA ANALYTICS FOR POLITE ORGANIZATIONS			
Learning activity		Ects	Sector
Analytics for Complex Organizations		9	INF/01
Data access and regulation		9	(6) IUS/09, (3) INF/01
Data Analysis		12	SPS/07
Multivariate analysis for social scientists		-	SPS/04
Social and political attitudes			SPS/08
Survey methods			SPS/07
	Total compulsory credits	51	
Elective courses Curriculum-specific elective courses for DATA AND COMPLEX ORGANIZATIONS	ANALYTICS FOR PO	OLITI	CS,SOCIETY
The student must obtain 9 CFU in one of the following modules.			
Behavioural Sociology			SPS/07
Datafied Society			SPS/08
Digital Cultures and Communication research		-	SPS/08
2nd COURSE YEAR Core/compulsory courses/activities Curriculum-specific features DATA ANALYTICS FOR POLITICS,SOCIETY AND COMPLEX ORGANIZATIONS			
Learning activity			Sector
Big data analytics		9	SPS/04
Policy design analysis and evaluation		12	(6) SPS/04, (6) INF/01
	Total compulsory credits	21	
Further elective courses Curriculum-specific features DATA AL	NALYTICS FOR POL	ITIC	S,SOCIETY
The student must obtain 9 CFU from one or more optional activities			
The student must obtain 5 CFO from one of more optional activities			
The student must obtain 9 CFU chosen among formative activities (stage, i	nternships or labs).		
	nternships or labs).		
	<b>*</b> ,	OLIT	ICS,SOCIETY
The student must obtain 9 CFU chosen among formative activities (stage, iEnd of course requirements Curriculum-specific features DATA	<b>*</b> ,		ICS,SOCIETY

#### CURRICULUM: [B62-H] DIGITAL COMMUNICATION AND PUBLIC OPINION

1st COURSE YEAR (disactivated from academic year 2020/21) Core/compulsory courses/activities			
Curriculum-specific features DIGITAL COMMUNICATION AND PUBLIC OPINION			
Learning activity	Ects	Sector	
Datafied Society	9	SPS/08	
Digital Cultures and Communication research	9	SPS/08	
Digital Society	9	SPS/07	
Public Opinion Research	9	SPS/11	
Research Design	9	SPS/07	
ſ		1	

Survey methods		6	SPS/07
	Total compulsory credits	51	
<i>Elective courses Curriculum-specific elective courses for DIGITAL COMMUNICATION AND PUBLIC</i> <i>OPINION</i>			
The student must obtain 9 CFU from one or more optional activities.			
It is mandatory to attend the module 'Data Analysis' for students who did r	not attend a statistics exam	m of at	t least 6 CFU in
their Bachelor studies.			
Behavioural Sociology			SPS/07
Data Analysis			SPS/07
Web communication		9	INF/01
2nd COURSE YEAR Core/compulsory courses/activities Curriculum-specific features DIGITAL COMMUNICATION AND PUBLIC OPINION			
Learning activity		Ects	Sector
Big data and digital methods		12	(6) INF/01, (6) SPS/08
Journalism, Media and Politics		9	SPS/08
	Total compulsory credits	21	
Further elective courses Curriculum-specific features DIGITAL	L COMMUNICATION	I ANI	D PUBLIC
OPINION			
The student must obtain 9 CFU from one or more optional activities			
The student must obtain 9 CFU chosen among formative activities (stage, internships or labs).			
End of course requirements Curriculum-specific features DIGITAL COMMUNICATION AND PUBLIC OPINION			
Final Exam		21	NA
	Total compulsory credits	21	